

Family & Friends Questionnaire Responses November 2023

Your responses from your recent visit at Stonebridge Surgery

1. Generally, how easy or difficult is it to get through to someone at your GP practice on the phone?

[More Details](#)

Extremely easy	6
Somewhat easy	2
Neutral	2
Somewhat not easy	0
Extremely not easy	1



2. How easy is it to use your GP practice website to look for information or access services?

[More Details](#)

Extremely easy	7
Somewhat easy	1
Neutral	2
Somewhat not easy	1
Extremely not easy	0



3. Were you satisfied with the appointment or appointments you were offered?

[More Details](#)

Yes	11
No	0
Maybe	0



4. Overall, how would you describe your experience of making an appointment?

[More Details](#)

[Insights](#)

Moderate	1
Fair	2
Poor	0
Low	0
Very good	8



5. Overall, how would you describe your experience of your GP Practice ?

[More Details](#)

[Insights](#)

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Responses

Latest Responses

"Dr Wareing was fantastic and very thorough, he saw us on the day and sort...

"I am very happy with my local GP practice, once I am able to get an appoint...

"I think it is a really good practice "